Inside GEORGIA RELAY

INSIDE THIS ISSUE:



Regulatory Reviews to Know About

Comment on AI's impact on robocalls and robotexts. 2



Mark Your Calendars for These Upcoming, Accessibility-Friendly Community Events

Plan for a fun, accessible outing with your friends and family. 3



Hamilton Relay's High School Scholarships

Applications are open for the 2024 Hamilton Relay Scholarship. Learn more! 3





It was a busy summer and fall for our Georgia Relay outreach coordinator, Brendan Underwood! He traveled around the state meeting with people who are deaf, hard of hearing, or have difficulty speaking, and the organizations that support them, to connect more people to free telecommunications services and assistive equipment.

Continued on page 2



About the PSC & Georgia Relay

The Georgia Public Service Commission (PSC) is responsible for the establishment, implementation, administration, and promotion of Georgia Relay. Available 24 hours a day, 365 days a year, Georgia Relay allows people who have difficulty hearing or speaking to communicate with any standard phone user. To make a Georgia Relay call, dial 7-1-1.

GEORGIA RELAY: OUT AND ABOUT IN THE COMMUNITY CONTINUED...

Aging in Atlanta

On September 14, Brendan attended the Aging in Atlanta conference hosted by the *Atlanta Journal-Constitution*, to exhibit the work of Georgia Relay. The event was a resounding success, with approximately 146 people in attendance.

"Meeting new people, connecting with our visitors, and sharing our passion is what truly drives our mission forward," said Brendan. "I'm excited about our past successes and look forward to making a positive impact at upcoming Aging in Atlanta events."













Outreach Adventures in Savannah

In August, Brendan took a trip down to Savannah, where he connected with Senior Citizens, Inc. (SCI), fulfilling a pre-Covid sponsorship commitment. There, he got to witness the Meals on Wheels operation, which was transformative for him, igniting the desire to possibly volunteer closer to home. He collaborated with Anne Cordeiro, vice president of development at SCI, experiencing the daily Meals on Wheels route.

Another highlight from his trip included a presentation and bingo session at Walton at Legacy Lakes. The residents were engaged, and post-bingo, Brendan successfully demoed our Hamilton Mobile™ Cap Tel app, which provides captions on incoming and outgoing calls on your mobile device, enabling you to access your call log and review accurate captions later, leaving a lasting impression on the crowd. The community cherished his visit, appreciating Georgia Relay as a fantastic resource and hoping for a return visit.

Interested in scheduling a Georgia Relay outreach presentation for your organization or business? Email Brendan at Brendan.Underwood@HamiltonRelay.com to get started.

Regulatory Reviews to Know About:



The FCC Looks Into Al's Impact on Robocalls and Robotexts

If you've ever received constant robocalls or robotexts know that you're not alone—and that the FCC is trying to put a stop to it. In November 2023, the FCC adopted a Notice of Inquiry (NOI) that seeks comment to better understand the impact of emerging artificial intelligence (AI) technologies as part of its efforts to protect consumers—like you—from unwanted and illegal telephone calls and text messages.

Regarding accessibility for individuals with disabilities, the FCC seeks comment on how AI technologies could:

- Stop unwanted and illegal calls and text messages,
- Improve the use of TRS with robocalls, and
- Ensure accessibility of automated calls.

To make a comment: FCC.gov/ECFS/Filings

People with disabilities who need assistance to file comments online may request assistance by email to FCC504@FCC.gov.

Individuals who use videophones and are fluent in American Sign Language (ASL) may call the FCC's ASL Consumer Support Line at (844) 432-2275 (VP).



Mark Your Calendars for These Upcoming, Accessibility-Friendly Community Events

Have you started making any big winter plans? We want to make sure you're aware of these awesome opportunities happening in the community.



The holidays are a perfect time to hit the theater! Join Midtown Atlanta for a performance of Rudolph the Red-Nosed Reindeer presented by the Center for Puppetry Arts. This cherished classic comes to life with American Sign Language interpretation, making it accessible to all. Bring your loved ones and create unforgettable memories in a festive atmosphere that celebrates the magic of the season. For more information, visit MidTownATL.com/Visit/Event-Calendar.



The Atlanta Caribbean Lions Club (ACLC) is hosting its 2nd Annual Fundraising Dinner and Gala on January 20, 2024, from 6 to 11 p.m. at the DeKalb Conference Center, located at the Georgia Piedmont Technical College. ACLC is a community-based not-for-profit service organization and part of Lions

Clubs International, a global service organization. Their chapter supports eight community initiatives: humanitarian efforts, disaster relief, vision conservation, hunger, diabetes awareness, childhood cancer, environmental concerns, and youth development programs. For more information on this event and how to buy tickets, scan the QR code.





The Georgia Center of the Deaf and Hard of Hearing (GCDHH) is hosting an ASL Day at Zoo Atlanta! GCDHH is teaming up with local schools to provide a day for students who are deaf or hard of hearing to participate in an exciting and accessible field trip! For more information, visit ZooAtlanta.org/Program/Self-Guided-Field-Trips or email LWhitfield@GCDHH.org with any questions.

Apply Now for Hamilton Relay's High School Scholarship

Creating opportunities to further a student's higher education is a priority for Hamilton Relay. The goal of the Hamilton Relay Scholarship is to support students who are deaf, hard of hearing, DeafBlind, or who have difficulty speaking in their post-secondary education.

The Hamilton Relay Scholarship is extended to a qualifying high school student living within one of the states where Hamilton Relay is the contracted Telecommunications Relay and/or Captioned Telephone Service provider, which includes Georgia. The deadline to apply is January 31, 2024. A \$500 scholarship will be awarded to one eligible applicant. To learn more about the scholarship and how to apply, visit our website.

Want to apply? Visit HamiltonRelay.com/scholarship to complete your application by January 31, 2024, for a chance to receive a \$500 scholarship.

Telecommunications Relay Service Advisory Council:

Jennifer Frew JFrew@GCDHH.org

Elaina Hinton EHinton@GCDHH.org

Asia Johnson Asia.Johnson@HamiltonRelay.com

Jimmy Peterson JPeterson@GCDHH.org

Tonika Starks TStarks@PSC.State.GA.us

Adam Wise AWise@GTA.org

Georgia Telecommunications Equipment Distribution Program Advisory Committee:

David Castellano Elaina Hinton
Asia Johnson Andrea Kemp
Jimmy Peterson Brendan Underwood
Tonika Starks Adam Wise

Customer Care

866-694-5824 (Voice/TTY)

To use Georgia Relay

Dial 7-1-1 or 800-255-0056 (TTY) GeorgiaRelay.org







Visit us on Facebook at Facebook.com/GeorgiaRelay



1006 12th Street Aurora, NE 68818

Cook's Corner: Apple of My Eye Pie

INGREDIENTS:

1 box of your preferred pre-made pie crust

6 cups of thinly sliced and peeled medium Honeycrisp apples (approximately four to five whole apples)

3/4 cup of sugar

5 tbs of all-purpose flour

3/4 tsp of ground cinnamon

1/4 tsp of salt

1/8 tsp of ground nutmeg

Sugar in the raw (to taste)

1 egg

1 tbs of cold water

1 tbs of lemon juice

- 1. Preheat oven to 425°F.
- 2. Peel four to five medium apples and slice them thinly.
- 3. In a large bowl, combine all filling ingredients except the apples and lemon juice.
- 4. Mix well. Toss lemon juice and apples in the mixture to coat thoroughly.
- 5. Line the bottom of your pie dish with pre-made pie crust.
- 6. Spoon the mixture into your crust-lined pie dish. Place the second layer of crust on top and seal the edges. Combine one egg with a tablespoon of cold water and mix. Lightly coat the top layer of the crust with the egg mixture and sprinkle your desired amount of sugar in the raw on top of the crust.

7. Bake for 40 - 45 minutes or until the apples are tender and the crust is golden brown. Cover the edges of the crust with foil after 15 - 20 minutes to avoid excessive browning.

8. Cool for at least two hours before serving. Enjoy with the toppings of your choice.