

INSIDE THIS ISSUE:



Breaking Down Our Speech-to-Speech Service

Learn how Speech-to-Speech helps those with mild-to-moderate speech difficulties communicate using a telephone. **2**



Hamilton Relay Community Leader Award

Nominations are open for the Hamilton Relay Community Leader Award. Learn more! **2**



Mark Your Calendars for These Upcoming, Accessibility-Friendly Community Events

Plan for a fun, accessible outing with your friends and family. **3**



Outreach Coordinator Brendan Underwood representing Georgia Relay at the LeadingAge Georgia Annual Conference and Trade Show.

Georgia Relay: Out and About in the Community

It was a busy spring for our Georgia Relay outreach coordinator, Brendan Underwood! He's traveled around the state meeting with people who are deaf, hard of hearing, DeafBlind, or have difficulty speaking, and the organizations that support them, to connect more people to free telecommunications services and assistive telecommunications equipment.

One of his most recent trips included a visit to LeadingAge Georgia's Annual Conference and Trade Show, which took place in Chattanooga, TN, in late April.

Arriving the day before the start of the conference, Brendan attended a welcome networking meeting on the 10th-floor rooftop event area at the conference venue. Taking in the beautiful mountain and downtown views, he enjoyed the relaxed environment while meeting attendees, sponsors, and other exhibitors, striking up some wonderful conversations and laying a foundation of familiarity for the following day.

On the first day of the conference, attendees got the chance to explore and visit with other sponsors and exhibitors. During this time, Brendan provided interested individuals with information about Georgia Relay and worked to make more connections and lay the groundwork for new outreach opportunities.

Lastly, Brendan hosted a roundtable discussion, which was a new, unique opportunity for him. After brief introductions and a presentation on Georgia Relay, he welcomed roundtable experts to present on the importance of

Continued on page 2



About the PSC and Georgia Relay

The Georgia Public Service Commission (PSC) is responsible for the establishment, implementation, administration, and promotion of Georgia Relay. Available 24 hours a day, 365 days a year, Georgia Relay allows people who have difficulty hearing or speaking to communicate with any standard phone user. To make a Georgia Relay call, dial 7-1-1.

Georgia Relay Service Spotlight: Breaking Down Our Speech-to-Speech Service

At Georgia Relay, we focus on making telecommunications accessible for people who are deaf, hard of hearing, DeafBlind, or have difficulty speaking. We strive to do so through our free, assistive services that cater to different people's needs—one being Speech-to-Speech (STS).

STS is a service specifically designed for those who have mild-to-moderate speech difficulties and can hear what is being said over the phone. As the STS user speaks, a specially trained Communication Assistant (CA) listens to the words. The CA then revoices those words to the other person. When the other person speaks, the STS user listens directly to what is being said. This service does not require any special equipment, other than a standard telephone.

To make an STS call:

1. Dial 7-1-1 or 888-202-4082 to reach Georgia Relay.
2. Inform the CA that you want to make an STS call, then give the CA the number you wish to call.
3. Tell the CA what kind of role you would like them to take during your call:
ACTIVE ROLE: The CA will repeat everything you say to the person you are calling. -or-
PASSIVE ROLE: The CA will only intervene upon request from you or the other party.
4. Once the CA connects you to the person you are calling, begin speaking to that person directly. The CA will repeat your words according to the role you requested.
5. If you want to make another Relay call after your conversation is finished, stay on the line and the CA will assist you.



GEORGIA RELAY: OUT AND ABOUT IN THE COMMUNITY CONTINUED...

affordable housing. He enjoyed the opportunity to moderate the roundtable while keeping the conversation fun and interactive.

After reflecting on his time at LeadingAge Georgia's Annual Conference, Brendan looks forward to following up with all of the people he met to coordinate future outreach opportunities for their communities, ensuring those who need accessible telecommunications have access to the right resources.

Interested in scheduling a Georgia Relay outreach presentation for your organization or business? To get started, email Brendan at Brendan.Underwood@HamiltonRelay.com.



Hamilton Relay, the Service Provider of Georgia Relay, is Seeking Potential Recipients for Their Community Leader Award

Nominations are open to those who are deaf, DeafBlind, late-deafened, hard of hearing, or have difficulty speaking, as well as Georgia organizations that serve these communities. If you know a Georgian or Georgia-based organization that's committed to volunteerism, leadership, advocacy, and bettering the community around them, please consider nominating them for the 2024 Community Leader Award!

Make your nomination before August 2, 2024! Visit HamiltonRelay.com/CommunityLeader to complete your submission honoring a dedicated individual or organization in the Peach State.

Are you ready to start making calls using Speech-to-Speech? Visit GeorgiaRelay.org/Services/STS-Speech-To-Speech/.

Mark Your Calendars for These Upcoming, Accessibility-Friendly Community Events

Have you started making any big summer plans? We want to make sure you're aware of these awesome opportunities happening in the community.



The LeadingAge Georgia Golf Tournament, in honor of Harry Haisten who served as chair for over 25 years, supports the LeadingAge Georgia Institute on Aging, which promotes the well-being of older adults. The tournament will take place at the Lanier Islands Legacy Golf Course on June 10 from 8:30 a.m. to 2 p.m.

To learn more, visit LeadingAgeGA.org.



Get ready to learn the sign language basics! The free Fundamentals of American Sign Language (ASL) Workshop is designed for students with no previous or very little ASL knowledge. The workshop, held at the Villa Rica Library in Villa Rica, GA, will cover topics like the history of ASL, Deaf Culture, the five parameters of ASL, and basic conversational phrases.

To learn more or register, visit <https://www.facebook.com/events/villa-rica-public-library/free-fundamentals-american-sign-language-workshop/2188822368129379/>.

Celebrating Hamilton Relay's Georgia High School Scholarship Winner!

Hamilton Relay, the Telecommunications Relay and Captioned Telephone Service provider for the state of Georgia, has awarded a \$500 college scholarship to Elizabeth Peterson, a student of Model Secondary School for the Deaf, from Snellville, GA.

Elizabeth was awarded the \$500 Hamilton Relay Scholarship after completing the application process, including writing an essay on the topic of communication technology. Elizabeth plans to attend Gallaudet University this fall to study pre-law/government.

The Hamilton Relay Scholarship opportunity is available to high school seniors who are deaf, hard of hearing, DeafBlind, or who have difficulty speaking. A recipient is selected within each of the states where Hamilton is the contracted service provider and is one of several ways the company gives back to the communities it serves.

Congratulations to Elizabeth!



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To use Georgia Relay

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GeorgiaRelay.org



Visit us on Facebook at
[Facebook.com/GeorgiaRelay](https://www.facebook.com/GeorgiaRelay)



1006 12th Street
Aurora, NE 68818

Cook's Corner: Lemon Bliss Bars



INGREDIENTS:

For the crust:

1 cup unsalted butter
½ cup granulated sugar
2 teaspoons pure vanilla extract
½ teaspoon salt
2 cups + 2 tablespoons all-purpose flour

For the lemon filling:

2 cups granulated sugar
6 tablespoons all-purpose flour
6 large eggs
1 cup lemon juice (approx. 4 lemons)
Optional: confectioners' sugar for dusting

1. Preheat the oven to 325°F. Line the bottom and sides of a 9×13-inch glass baking pan with parchment paper, leaving an overhang on the sides to lift the finished bars out. Set aside.
2. Make the crust: Mix the melted butter, sugar, vanilla extract, and salt in a medium bowl. Add the flour and stir to completely combine. The dough will be thick. Press firmly into the prepared pan, making sure the layer of crust is nice and even. Bake for 20 - 22 minutes or until the edges are lightly browned. Remove from the oven. Using a fork, poke holes all over the top of the warm crust. Set aside until step 4.
3. Make the filling: Sift the sugar and flour together in a large bowl. Whisk in the eggs, then the lemon juice until completely combined.
4. Pour filling over warm crust. Bake the bars for 22 - 26 minutes or until the center is relatively set and no longer jiggles. Remove bars from the oven and cool completely at room temperature— about 2 - 4 hours.
5. Once cool, lift the parchment paper out of the pan using the overhang on the sides. Dust with confectioners' sugar (optional) and cut into squares before serving. Cover and store leftover lemon bars in the refrigerator for up to one week.